

# PK Machine Shipping Policy

---

## Shipping Policy

Thank you for visiting and shopping at IndustryUptime and PK Machine. Following are the terms and conditions that constitute our Shipping Policy.

### Domestic Shipping Policy

#### Shipment processing time

All orders are processed within 3-5 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

#### Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout.

Shipment method	Estimated delivery time	Shipment cost
UPS Ground	3-5 business days	Based on weight & location
UPS Overnight	1-2 business days	Based on weight & location

\* Overnight delivery is only available for orders with delivery addresses within the continental United States.

Delivery delays can occasionally occur.

#### Shipment to P.O. boxes or APO/FPO addresses

IndustryUptime and PK Machine ship to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses.

#### Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s).

## **Customs, Duties and Taxes**

IndustryUptime and PK Machine is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

## **Damages**

IndustryUptime and PK Machine is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

## **International Shipping Policy**

We currently do not ship outside the U.S. or Canada